
ODIS HARKINS

PROFILE

With a technical background and communications skill set, I have developed the ability to interact with users and programmers alike. This experience allows me to manage projects with ease and understand the complexities of user requirements. I am able to develop projects knowing that when the customer receives the final product, it's right!

EXPERIENCE

MOBILE SOFTWARE ENGINEER ,CUC SOFTWARE, INC. – 2015 - PRESENT

Develop and maintain mobile product, managed office servers, amazon web servers networking systems. Programming Languages: C#, ASP.NET, VB, Action Script 3.0, Swift, Flash, Application Skills : SQL Server, Adobe Creative Cloud Suite and Microsoft Visual Studio, Xcode, Xamarin. Soft Skills: presenting plans of action, level 3 help desk support, providing systems training, video documentation creation, project management and team development.

SYSTEMS ADMINISTRATOR/BACKEND STACK, GRASSFIRE NATION – 2013 - 2015

Responsibilities: Wordpress, Amazon Web Services, and Network Administration. Programming Languages: PHP, C#, ASP.NET Visual Basic. Computer Skills : Microsoft Office Suite, Adobe Creative Cloud Suite and Microsoft Visual Studio Communication Skills: presenting plans of action, help desk support, education on systems. Expectations: Brand Development, Traffic growth, Advertising revenue.

JUNIOR PROGRAMMER / LEVEL 3 HELP DESK SUPPORT, TEEN MANIA MINISTRIES INTERNATIONAL – 2012

Designed and implemented new software solutions for the company; maintained legacy and in-house software such as CRM, financial, intranet, registration systems, and reporting; administered web and virtualization servers, source control, quality control, and authorization; mentored and supervised development interns; coached all development staff on software standards; handled development customer service and help desk tickets.

IT TECHNICIAN / WEB ADMINISTRATOR, US WATER RESCUE – 2011

Provided web design and development, product placement, SEO, and help desk level 1, customer relations support for all the needs of the company.

IT TECHNICIAN, MONTANA STATE UNIVERSITY BILLINGS – 2010

Provided support for all the technical needs of the company, including several call centers. Areas supported include, basic networking, permissions and security, desktop support troubleshooting and imaging, and printer support.

EDUCATION

REGENT UNIVERSITY, VIRGINIA BEACH, VA – BACHELOR OF SCIENCE (B.S.) , BUSINESS/ CORPORATE COMMUNICATION, GRADUATION 2015